

**ARLINGTON COUNTY, VIRGINIA  
FY 2006 POLICY PRIORITY PROPOSAL**

**Overview of Policy Priority**

<b>Department(s):</b> Department of Environmental Services, Transportation Division
<b>Policy Priority:</b> Shirlington Bus Transfer Station

The Shirlington Bus Station is the new bus transfer facility scheduled to open for operation early winter 2005. This facility will accommodate routes operating in and through South Arlington. Routes serving Shirlington are 7, 10, 22A, 23 and 25 lines. Service frequency through the station is approximately every 5 minutes during the weekday peak periods, with an estimated 2,000 passengers passing through the station each day. As it will offer an indoor waiting area, this facility will require ongoing custodial services and maintenance. Additionally, due to the volume of activity at this station, customer service personnel are recommended to staff the facility to assist the public with their travel. LED signs providing scheduled bus departure times (currently located at the Rosslyn Metro Station) are proposed for the site as well.

Costs estimated for electricity, water, sewer and minor repairs are based on the facility size, HVAC system size, number of light receptacles and wattage/usage, number of signs, hours of operation, and extent of custodial work.

The Shirlington Bus Station will be an attractive, comfortable facility that will enhance the Shirlington community and improve the transit riding experience. That improvement should translate into increased usage by the riding public and attract new riders to the system.

**Performance Measures**

Performance Measure	FY 2003	FY 2004	FY 2005	FY 2006*	Analysis
Bus ridership	N/A	N/A	N/A	2,000	The amount of bus riders transferring at this station.
Customer satisfaction	N/A	N/A	N/A	High	A survey will be conducted to determine levels of satisfaction with comfort, safety, and access to information.

\* Anticipated benefit with policy priority approved

**Funding Information**

	New FTEs	Year 1 Costs	Year 2 Costs
Customer service agent - contractor	-	\$37,440	\$77,126
Electricity - HVAC		7,500	15,000
Custodial/facilities maintenance		8,000	16,000
<b>TOTAL POLICY PRIORITY</b>		<b>\$52,940</b>	<b>\$108,126</b>

**Policy Priority:** [program name]