

**DEPARTMENT OF HUMAN SERVICES
AGING AND DISABILITY SERVICES DIVISION**

ADULT PROTECTIVE SERVICES/OVER SIXTY INTAKE

PROGRAM MISSION: To promote for all program clients their living as independently as possible in the community; to protect incapacitated adults over the age of 18, and everyone over the age of 60, from abuse, neglect (including self-neglect) or exploitation; and to increase awareness of adult and elder abuse by providing educational services and community outreach.

The following are the three components of the Adult Protective Services/Over Sixty Intake program:

- ❖ **Over Sixty Intake:** Provides assessments of, and service plans for, adults 60 years of age and older who, because of their age, frailty, medical condition, or living situation, are at risk of placement in a hospital, nursing home or shelter. The focus of the service plan is to establish or strengthen family and social support systems to enable the adult to live in the least restrictive setting possible. Linked services may include homemakers, home health aides, home delivered meals, adult day health care, mental health services and volunteers. When in-home services can no longer safely meet the client's needs, placements outside the home are arranged. If the client requires ongoing case management services, he/she is transferred to the Adult Social Services Program within the Division.
- ❖ **Adult Protective Services (APS):** Protects adults age 18 and over with disabilities (includes physical, developmental and psychiatric) and all adults over age 60 from abuse, neglect (including self-neglect) and exploitation and promotes their living as independently as possible in the community. Staff investigates reports of suspected abuse, neglect, or exploitation of adults and develops an individualized service plan to protect an adult found to be abused, neglected, or exploited. The Code of Virginia mandates the provision of protective services in founded cases for incapacitated adults 18 years of age and older and for all adults 60 years of age and older.
- ❖ **Emergency Needs Intervention/Outreach and Information and Referral:** For persons 60 and over who require assistance with obtaining food, money for payment of bills (utilities, medication, rent, etc.), and information and referral to other services.

Adult Protective Services/Over Sixty Intake				
	FY 2004	FY 2005	FY 2006	% Change:
	<u>Actual</u>	<u>Adopted</u>	<u>Proposed</u>	<u>'05 to '06</u>
Personnel	\$276,641	\$269,200	\$265,963	-1%
Non-Personnel	51,392	51,679	51,975	1%
Purchase of Service	12,072	12,555	12,555	-
Total Expenditures	340,104	333,434	330,493	-1%
State Share	132,767	125,550	136,662	9%
Purchase of Service	10,044	10,044	10,044	-
Total Revenue	142,811	135,594	146,706	8%
Net Tax Support	\$197,293	\$197,840	\$183,787	-7%
Authorized FTEs	3.5	3.5	3.5	
Funded FTEs	3.5	3.5	3.5	

SIGNIFICANT BUDGET HIGHLIGHTS:

- ↑ State Share revenue from the Virginia Department of Social Services increases, based on the departmental allocation of projected funds.

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PERFORMANCE MEASURES:

	FY 2002 <u>Actual</u>	FY 2003 <u>Actual</u>	FY 2004 <u>Actual</u>	FY 2005 <u>Estimate</u>	FY 2006 <u>Estimate</u>	FY 2006 <u>Goal</u>
<i><u>Mission Outcome Measures</u></i>						
Number founded APS cases/percent of total investigations:						
Abuse/percent of founded	117/38%	135/47%	120/52%	128/45%	128/45%	128/45%
Neglect/percent of founded	19/16%	16/12%	18/15%	19/15%	19/15%	19/15%
Exploitation/percent of founded	89/76%	103/76%	74/62%	96/75%	96/75%	96/75%
	9/8%	16/12%	5/4%	13/10%	13/10%	13/10%
<i><u>Customer Measures</u></i>						
Number/percent of founded APS clients accepting services	73/63%	87/65%	48/40%	77/60%	77/60%	77/60%
<i><u>Workload Measures</u></i>						
Total number of adults assessed:	478	805	824	800	800	800
Total APS investigations	309	286	231	285	285	285
Total OSI assessments	169	519	593	515	515	515
Total Number of I&R Calls	N/A	N/A	891	750	750	750
Number/percent APS cases investigated within 5 days	N/A	286/100%	231/100%	N/A	N/A	N/A
Number/percent APS cases investigated within 24 hours	N/A	N/A	N/A	285/100%	285/100%	285/100%

- ❖ FY 2004 founded cases by category will not add up to the total cases due to incomplete data.
- ❖ The Virginia Department of Social Services previously required that APS investigations be initiated within one day in emergencies and within five days for non-emergencies. Staff initiated all APS investigations within the required timeframes. Since FY 2005, the requirement is that all investigations be initiated within 24 hours.
- ❖ In accordance with Virginia Department of Social Services policy, adults deemed competent may choose to reject services.