
FAMILY SERVICES TEAMS (CHILD PROTECTIVE SERVICES, FOSTER CARE AND ADOPTION)

PROGRAM MISSION

To ensure the safety and well-being of children identified as being at risk of abuse and neglect, including permanent placement for those who cannot remain in their homes as a result of abuse or neglect, through the provision of child protective services (CPS), foster care and adoption services along a continuum of care.

Integrated Family Service Teams, each staffed with CPS, foster care, and adoption social workers, provide a range of services to assess and reduce risk factors associated with abuse and neglect, devise and implement safety plans, and develop goal specific treatment plans. This includes, for those children who cannot remain in their own homes, the provision of foster care placements while working towards family reunification and/or identifying and securing other permanent placements of children within specific timeframes (14 months) in accordance with Public Law 96-272 and the Adoption and Safe Families Act. Safety, permanence, and well-being of children who are unable to return home is attained through placement in adoptive homes and the provision of post-adoption services.

The State of Virginia adopted the Structured Decision Making Model, which utilizes a set of assessment tools to guide decisions at key points in a case. These tools include research-based instruments. Structured Decision Making affects the workload of social workers by increasing the number of mandated contacts by the social worker with the child and family.

State law mandates funding of services purchased for children and families from the Comprehensive Services Act (CSA). These funds provide for a range of services to meet the specific needs of children and families served by the Family Service Teams. In addition, CSA funds are also utilized for youth whose severe emotional and or behavioral problems place them at-risk of more serious placement by the Juvenile and Domestic Relations Court. A range of services are purchased to reduce risk factors.

Family Service Teams also interface with divisional mental health, substance abuse, and violence intervention therapists to ensure maximum services for families and work in conjunction with other community agencies such as public schools, health services, and other mental health professionals. The services provided are closely monitored through judicial reviews by Juvenile Court, administrative reviews by the Comprehensive Services' Community Assessment Team, and audits by federal and state agencies.

DEPARTMENT OF HUMAN SERVICES
CHILD AND FAMILY SERVICES DIVISION

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Supporting Measures	FY 2003 Actual	FY 2004 Actual	FY 2005 Actual	FY 2006 Actual	FY 2007 Estimate	FY 2008 Estimate	FY 2008 Goal
Percentage of total assessments completed within 45-60 days	68%	85%	85%	70%	95%	95%	95%
Percentage of total investigations completed within 45-60 days	85%	85%	85%	70%	95%	95%	95%
Number of families where there is no recurrence of abuse and neglect within a one year period of treatment	431	406	456	449	450	450	450
Percentage of children for whom foster care placement had been prevented through purchase of services	88%	94%	89%	91%	95%	95%	95%
Number of children for whom foster care placement had been prevented through parent aide services	9	12	10	16	16	20	N/A
Percentage of children for whom foster care placement had been prevented through parent aide services	100%	100%	83%	64%	64%	95%	95%
Number of children whose safety was assured during assessment	362	399	384	377	385	385	385
Percentage of children whose safety was assured during assessment	100%	100%	100%	99%	100%	100%	100%
Number of favorable customer satisfaction ratings from referring agencies relative to communication during investigation/assessment	N/A	11	8	10	50	50	50
Percentage of favorable customer satisfaction ratings from referring agencies relative to communication during investigation/assessment	N/A	63%	90%	92%	95%	95%	95%
Number of children for whom foster care placement had been prevented through purchase of services	22	15	34	31	36	38	N/A
Percentage of families surveyed who report that purchased services met their expectations	N/A	90%	85%	86%	90%	95%	95%
Percentage of families surveyed who report that parent aide services met their expectations	N/A	100%	100%	86%	95%	90%	90%
Total new assessments	362	399	384	377	400	400	N/A
Total new investigations	184	144	134	89	100	100	N/A
Total new assessments and investigations	546	543	518	466	500	500	N/A
Number of founded dispositions	85	50	49	60	50	50	N/A
Number of information and referral calls	1,474	1,369	3,186	2,189	3,000	3,000	N/A
Number of children served through purchase of services	20	16	38	36	38	38	38
Number of children served through parent aide services	9	12	12	25	30	30	30
Value of purchased services	\$105,149	\$98,353	\$117,052	\$31,585	\$137,000	\$137,000	N/A

- Implementation of Structured Decision Making is reducing recidivism.
- For customer satisfaction ratings from referring agencies relative to communication during investigation/assessment, the FY 2005 Actual reflects the responses of the multidisciplinary team of the Child Advocacy Center (CAC), which focuses on cases of sexual abuse and severe physical abuse. The FY 2006 Actual was revised and includes responses from school, police, and court representatives.
- Informational calls increased in FY 2005 due to the creation of the Centralized Intake Unit and community outreach efforts.

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- Parent Aide helps support Parent Education general programming while managing up to 12 families.
- For value of purchased services, \$137,000 is the allotted amount for foster care prevention.

Foster Care & Adoption

Critical Measures	FY 2003 Actual	FY 2004 Actual	FY 2005 Actual	FY 2006 Actual	FY 2007 Estimate	FY 2008 Estimate	FY 2008 Goal
Percentage of finalized adoptions that occurred within 24 months of termination of parental rights	18%	25%	7%	47%	35%	35%	35%
Percentage of all foster care placements achieving permanency in less than 20 months	N/A	38%	48%	32%	40%	40%	40%

Supporting Measures	FY 2003 Actual	FY 2004 Actual	FY 2005 Actual	FY 2006 Actual	FY 2007 Estimate	FY 2008 Estimate	FY 2008 Goal
Number of all foster care placements achieving permanency in less than 20 months	N/A	43	49	69	50	50	50
Monthly average percentage of cases compliant with Public Law 96-272	93%	81%	75%	88%	93%	93%	93%
Percentage of children reunified with parents or caretakers in less than 12 months	N/A	14%	23%	26%	20%	20%	20%
Percentage of children surveyed aging out of foster care who report that they were adequately prepared for independence through the Independent Living	N/A	88%	85%	87%	88%	88%	88%
Monthly average number of cases compliant with Public Law 96-272	128	137	122	147	130	130	130
Percentage of resource parents surveyed who report that the initial foster parent training provided information to assist them in developing the 12 skills needed to make an informed decision about becoming a foster/adoptive parent	N/A	80%	78%	78%	85%	85%	85%
Percentage of cases in compliance with foster and adoption mandates for at least quarterly face-to-face contacts with children in foster care and adoption centers	N/A	85%	82%	81%	100%	100%	100%
Total number of children in foster care (unduplicated)	245	250	225	249	240	240	240
Monthly average number of children served: Regular foster care	43	28	29	30	40	50	50
Monthly average number of children served: Agency therapeutic foster home program	3	3	2	3	3	2	2
Monthly average number of children served: Purchased therapeutic foster home	48	36	47	50	40	35	35
Monthly average number of children served: Residential (Institutional)	37	41	37	46	40	40	40
Monthly average number of children served: Independent Living	5	9	14	40	42	45	45
Monthly average number of children served: Other	26	53	34	24	25	25	25
Subsidized Adoption	123	128	137	145	146	148	148
Monthly average number of children served: Total	162	170	163	167	162	166	166

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Juvenile and Domestic Relations Court

Critical Measure	FY 2003 Actual	FY 2004 Actual	FY 2005 Actual	FY 2006 Actual	FY 2007 Estimate	FY 2008 Estimate	FY 2008 Goal
Percent of youth retained in the community through in-home services	100%	100%	46%	70%	75%	78%	100%
Supporting Measures	FY 2003 Actual	FY 2004 Actual	FY 2005 Actual	FY 2006 Actual	FY 2007 Estimate	FY 2008 Estimate	FY 2008 Goal
Number of youth retained in the community through in-home services	20	19	6	16	15	16	17
Number of youth placed in residential facilities through CSA	2	4	7	7	5	5	5
Percent of youth placed in residential facilities through CSA	9%	17%	54%	30%	25%	24%	23%
Percent of Probation Counselors reporting behavioral change in clients receiving services	N/A	83%	63%	82%	85%	90%	90%
Number of Probation Counselors reporting behavioral change in clients receiving services	N/A	13	8	9	9	9	9
Total Youth Served: In-home services	20	19	6	16	15	16	17
Total Youth Served: Residential facility	2	4	7	7	5	5	5
Percent of at-risk youth on probation who received services	6%	7%	4%	7%	4%	5%	8%