

ADULT PROTECTIVE SERVICES/OVER SIXTY INTAKE

PROGRAM MISSION

To promote for all program clients their living as independently as possible in the community; to protect incapacitated adults over the age of 18, and everyone over the age of 60, from abuse, neglect (including self-neglect) or exploitation; and to increase awareness of adult and elder abuse by providing educational services and community outreach.

The following are the three components of the Adult Protective Services/Over Sixty Intake program:

- **Over Sixty Intake (OSI):** Provides assessments of, and service plans for, adults 60 years of age and older who, because of their age, frailty, medical condition, or living situation, are at risk of placement in a hospital, nursing home or shelter. The focus of the service plan is to establish or strengthen family and social support systems to enable the adult to live in the least restrictive setting possible. Linked services may include homemakers, home health aides, home delivered meals, adult day health care, mental health services and volunteers. When in-home services can no longer safely meet the client's needs, placements outside the home are arranged. If the client requires ongoing case management services, he/she is transferred to the Adult Social Services Program within the Division.

- **Adult Protective Services (APS):** Protects adults age 18 and over with disabilities (includes physical, developmental and psychiatric) and all adults over age 60 from abuse, neglect (including self-neglect) and exploitation and promotes their living as independently as possible in the community. Staff investigates reports of suspected abuse, neglect, or exploitation of adults and develops an individualized service plan to protect an adult found to be abused, neglected, or exploited. The Code of Virginia mandates the provision of protective services in founded cases for incapacitated adults 18 years of age and older and for all adults 60 years of age and older.

- **Emergency Needs Intervention/Outreach and Information and Referral (I&R):** For persons 60 and over who require assistance with obtaining food, money for payment of bills (utilities, medication, rent, etc.), and information and referral to other services.

PROGRAM FINANCIAL SUMMARY

	FY 2006 Actual	FY 2007 Revised	FY 2008 Proposed	% Change '07 to '08
Personnel	\$295,626	\$302,189	\$305,017	1%
Non-Personnel	51,068	56,237	57,734	3%
Purchase of Service	14,403	12,555	12,555	-
Total Expenditures	361,097	370,981	375,306	1%
State Share	123,778	133,989	126,312	-6%
Purchase of Service	10,139	10,044	10,044	-
Total Revenues	133,917	144,033	136,356	-5%
Net Tax Support	\$227,180	\$226,948	\$238,950	5%
Authorized FTEs	3.5	3.5	3.50	
Funded FTEs	3.5	3.5	3.50	

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SIGNIFICANT BUDGET HIGHLIGHTS

- ↑ Personnel expenditures reflect an increase (\$2,828) due to normal salary increases, an increase in employer retirement contributions to maintain full funding of the retirement fund, and a 15 percent increase in employer health insurance rates.
- ↑ Non-personnel increase includes building rent (\$1,497).
- ↓ State share revenue from the Virginia Department of Social Services decreases based on the departmental allocation of projected funds (\$7,677).

PERFORMANCE MEASURES

Critical Measure	FY 2003 Actual	FY 2004 Actual	FY 2005 Actual	FY 2006 Actual	FY 2007 Estimate	FY 2008 Estimate	FY 2008 Goal
Founded Adult Protective Services (APS) cases as a percent of total investigations.	47%	52%	60%	58%	45%	45%	45%

Supporting Measures	FY 2003 Actual	FY 2004 Actual	FY 2005 Actual	FY 2006 Actual	FY 2007 Estimate	FY 2008 Estimate	FY 2008 Goal
Number of founded APS cases: Total	135	120	159	143	128	128	128
Number founded APS cases: Abuse	16	18	28	20	23	23	23
Founded APS cases as a percent of total investigations: Abuse	12%	15%	18%	14%	18%	18%	18%
Number founded APS cases: Neglect	103	74	118	108	96	96	96
Founded APS cases as a percent of total investigations: Neglect	76%	62%	74%	76%	75%	75%	75%
Number founded APS cases: Exploitation	16	5	13	15	9	9	9
Founded APS cases as a percent of total investigations: Exploitation	12%	4%	8%	10%	7%	7%	7%
Number of founded APS clients accepting services	87	48	81	80	94	94	94
Percent of founded APS clients accepting services	65%	40%	51%	56%	73%	73%	73%
Total number of adults assessed	805	824	866	1,069	950	950	950
Total number of APS investigations conducted	286	231	264	248	285	285	285
Total number of OSI assessments conducted	519	593	602	821	515	515	515
Total number of I&R calls received	N/A	891	914	959	750	750	750
Number APS cases initiated within 24 hours	N/A	N/A	264	248	285	285	285
Percent APS cases investigated within 24 hours	N/A	N/A	100%	100%	100%	100%	100%

- The Virginia Department of Social Services requires that APS investigations be initiated within 24 hours. Staff initiated all APS investigations within the required timeframes.
- In accordance with Virginia Department of Social Services policy, adults deemed competent may choose to reject services.